

Terms & Conditions – The Bag Gallery

Welcome to **The Bag Gallery**, a trusted platform for purchasing **exclusive designer bags** from **Hermès, Chanel, and Louis Vuitton**. By using our platform, you agree to the following terms and conditions:

1. Authenticity & Product Information

- We guarantee that all bags sold by The Bag Gallery are **100% authentic**.
- Each item is carefully inspected before listing to ensure quality and originality.
- Product descriptions, images, and details are provided to give you **accurate information** about each bag.

2. No Returns, All Sales Are Final

- Due to the exclusive nature of our bags, **all sales are final**.
- We do **not accept returns or exchanges**, so please review all product details carefully before purchasing.
- If you have questions about a bag, feel free to **contact us before placing an order**.

3. Payment & Pricing

- Prices are listed in **EUR (€)** and **may change** based on market demand and availability.
- For all bags sold through The Bag Gallery, a **20% commission fee** is applied. **This fee is added to the seller's desired asking price and covers our services, including listing, marketing, authentication, and handling the secure transaction.** For example, if a seller wants to receive €5,000, the bag will be listed at €6,000 (€5,000 + 20%). The commission fee is only charged when the bag is successfully sold.
- Payment must be completed at checkout, and **orders will only be processed once full payment is received**.
- The buyer is responsible for any **additional customs duties or import taxes** that may apply in their country.

4. Shipping & Delivery

- We ship to a limited number of countries via **DHL Express**.
- Shipping typically takes **7-10 business days**, but delays may occur due to customs or external factors.
- **The buyer covers the shipping fee**, which is calculated at checkout.

- All shipments are **tracked**, and tracking details will be provided after dispatch.

5. Responsibility & Liability

- The Bag Gallery is **not responsible** for delays caused by shipping carriers, customs processes, or force majeure events.
- Once an item is shipped and tracking is provided, **the buyer assumes responsibility** for tracking and receiving the package.
- In rare cases of lost or damaged shipments, we will assist in filing a claim with the shipping carrier.

6. Privacy & Security

- Your personal data is used only for order processing and will never be shared with third parties without consent.
- Payments are processed securely to ensure a **safe shopping experience**.

By purchasing from The Bag Gallery, you confirm that you have read, understood, and agreed to these **Terms & Conditions**. Thank you for trusting us as your go-to platform for exclusive luxury bags.